



- HOTELS Magazine - **Corporate Hotelier of The World** - 2020
- Travel + Leisure 'World's Best' Awards - **Voted No.4 in the Top 25 Hotel Brands in the World** - 2020
- The Telegraph Travel Awards – **Runner up for Best Hotel Group** - 2019
- **Awarded 'Best Boutique Hotel Brand' in the World** - Ensemble Travel Awards - 2019
- **Voted No. 6 in the Top 25 Hotel Brands in the World** - Travel + Leisure 'World's Best' Awards - 2019
- Mrs Beatrice Tollman is inducted into the **British Travel & Hospitality Hall of Fame** - 2019
- **Voted No. 2 in the Top 20 Hotel Brands in the World** - Travel + Leisure 'World's Best' Awards - 2018
- Travel Pulse Travvy Awards - **Received the Silver Award for Best Hotel Chain, Boutique** – 2018
- **Princess Royal Training Awards** - 2017
- **Awarded Boutique Hotel Brand of the Year** - Ensemble Travel Group - 2017
- **Awarded Gold in the 'Hospitality - Overall-Education Program'** in the Travel Weekly Magellan Awards - 2017
- Travel Pulse Travvy Awards – **Received the Silver Award for Best Hotel Chain, Boutique** - 2017
- The Sunday Times 100 Best Companies to Work For – **Listed 3rd** - 2016
- Mrs Beatrice Tollman is named **The Leading Hotels of the World Leading Legend** - 2016
- Mrs Beatrice Tollman is **honoured with the Lifetime Achievement Award at The Cateys** - 2016
- Travel Weekly's 2016 **Gold Magellan Award Winner in the Hospitality Overall Luxury Hotel/Resort category** - 2016
- Travel Media Europe: **Best International Hotel Group** - 2016
- Travel Weekly's 2015 **Silver Magellan Award Winner in the Hospitality Overall Luxury Hotel/Resort category** - 2015
- Hotel Cateys - **Human Resources Team of the Year** - 2015
- The Sunday Times 100 Best Companies to Work For - **Listed 2nd** - 2015
- The Sunday Times 100 Best Companies to Work For - **Awarded Best Improved** - 2015
- Travel Weekly's 2014 - **Gold Magellan Award Winner in the Luxury Hotel/Resort category** - 2014
- AA Hospitality Awards - **Eco Hotel Group of the Year Award** - 2014
- The Sunday Times 100 Best Companies to Work For - **Listed 8th** - 2014
- First International Hotel Company to achieve **Global Corporate Investors in People** across-the-board recognition

**"We have seen a lot of outstanding candidates this year and the final decisions have been difficult, but we feel confident that we have picked the best and that they deserve to be acknowledged for their excellence"**  
- Peter Birnie, the AA's chief hotel and restaurant inspector

**"From the five-star 41 and Milestone Hotel and Apartments, to the four-star Chesterfield Mayfair, Montague on the Gardens, and Rubens at the Palace, the staff pride themselves on personal attention delivered without pretension"**  
- Travel Today

- Condé Nast Traveler Readers' Choice Awards – Voted No. 11 in Top 40 Hotels in London – 2020
- Tripadvisor Travellers' Choice Awards - Voted No. 2 in the Top 25 Luxury Hotels in the UK - 2020
- Tripadvisor Travellers' Choice Awards - Voted No. 3 in the Top 25 Hotels in the UK - 2020
- Tripadvisor Travellers' Choice Awards - Voted No. 9 in the Top 25 Hotels for Service in the UK - 2020
- Travel + Leisure 'World's Best' Awards - Voted No. 3 in Top 10 London City Hotels - 2020
- Travel + Leisure 'World's Best' Awards - Voted No. 7 in Top 15 European City Hotels- 2020
- Travel + Leisure 'World's Best' Awards - Top 100 Hotels in the World - 2020
- Forbes Travel Guide – Awarded Five Stars - 2020
- The Caterer Hotel Cateys - Housekeeper of the Year: Tzveta Ivanova - 2019
- TripSavvy Editors' Choice Awards Winner – Best for History Buffs - 2019
- Condé Nast Traveler Readers Choice Awards - Voted No. 13 in the Top 40 Hotels in London - 2019
- Afternoon Tea Awards - 'Highly Commended' Awards of Excellence - 2019
- Travel + Leisure 'World's Best' Awards – Voted No. 2 in Top 10 City Hotels in London – 2019
- Travel + Leisure 'World's Best' Awards – Voted No. 3 in Top 10 City Hotels in Europe – 2019
- TripAdvisor Travellers' Choice Awards – Voted No. 5 Top Hotel in the UK - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 5 Luxury Hotel in the UK - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 9 Best Service in the UK - 2019
- Best Loved Hotel Awards – Awarded The Extra Mile for Best Customer Service - 2018/19
- Condé Nast Traveler Readers' Choice Awards - Voted Number 4 in the Top 40 Hotels in the United Kingdom - 2018
- U.S. News & World Report Best Hotels - Ranked No. 3 in London - 2018
- U.S. News & World Report Best Hotels - Ranked No. 3 in England - 2018
- TripAdvisor Travellers' Choice Awards - Voted No. 2 in the Top 25 Hotels in the UK - 2018
- TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels in the World - 2018
- TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Luxury Hotels in the UK - 2018
- TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels for Service in the UK - 2018
- U.S. News & World Report Best Hotels - Ranked No. 3 in London - 2018
- U.S. News & World Report Best Hotels - Ranked No. 3 in England - 2018
- U.S. News & World Report Best Hotels - Ranked No. 20 in Europe - 2018
- Best Loved Hotel Awards – Awarded The Extra Mile for Customer Service - 2017
- Condé Nast Traveler Readers' Choice Awards - Voted No. 8 in the Top 40 Hotels in London - 2017
- Travel + Leisure 'World's Best' Awards – Voted No. 2 Best Hotel in London - 2017
- Travel + Leisure 'World's Best' Awards – Voted No. 3 Best City Hotel in Europe - 2017
- Travel + Leisure 'World's Best' Awards – Voted No. 56 Top 100 Hotels in the World - 2017
- TripExpert – Awarded an Experts' Choice Award - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 4 Luxury Hotel in the UK - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 4 Top Hotel in the UK - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 7 Best Service in UK - 2017
- Best Loved Hotels Awards – Voted Best Hotel in London - 2016
- Condé Nast Traveler Readers' Choice Awards - Voted No. 8 Top Hotels in London - 2016
- Travel + Leisure 'World's Best' Awards Voted No. 2 Best City Hotel in Europe - 2016
- Travel + Leisure 'World's Best' Awards Voted No. 2 Best Hotels in London - 2016
- Forbes Travel Guide – Awarded Four Stars - 2016
- TripAdvisor Travellers' Choice Awards Voted No. 2 Top 25 Hotels in the UK - 2016
- TripAdvisor Travellers' Choice Awards Voted No. 3 Top 25 Luxury Hotels in the UK - 2016
- TripAdvisor Travellers' Choice Awards Voted No. 5 Top 25 Hotels in Europe - 2016
- TripAdvisor Travellers' Choice Awards Voted No. 11 Top 25 for Best Service in the UK - 2016
- TripAdvisor Travellers' Choice Awards Voted No. 13 Top 25 Luxury Hotels in Europe - 2016
- TripAdvisor Travellers' Choice Awards Voted No. 15 Top 25 Hotels in the World - 2016
- TripAdvisor - Certificate of Excellence for Afternoon Tea - 2016
- TripAdvisor - Certificate of Excellence for Cheneston's Restaurant - 2016
- Afternoon Tea.co.uk – Awarded a Highly Commended Certificate - 2016



## | Awards, Accolades and Associations

- Condé Nast Traveler Readers' Choice Awards - Voted No. 7 in Top 40 Hotels in London - 2020
- TripAdvisor Travellers' Choice Awards - Voted No. 1 in the Top 25 Luxury Hotels in the UK - 2020
- TripAdvisor Travellers' Choice Awards - Voted No. 2 in the Top 25 Hotels in the UK - 2020
- TripAdvisor Travellers' Choice Awards - Voted No. 4 in the Top 25 Hotels for Service in the UK - 2020
- TripAdvisor Travellers' Choice Awards - Voted No. 20 in the Top 25 Luxury Hotels in the World - 2020
- Luxury Travel Advisor's Awards Of Excellence - Malcolm Hendry: Top General Manager Worldwide - 2019
- Forbes Travel Guide - One of the World's Best Hotel Bars (Executive Lounge) - 2019
- Condé Nast Traveler Readers Choice Awards - Voted No. 17 in the Top 40 Hotels in London - 2019
- Travel + Leisure 'World's Best' Awards - Voted No. 3 in Top 10 City Hotels in London - 2019
- Travel + Leisure 'World's Best' Awards - Voted No. 9 in Top 10 City Hotels in Europe - 2019
- Recognised as a coveted Five Star Winner in the Forbes Travel Guide - 2019, 2018 & 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 1 Top Hotel in the UK - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 6 Top Hotel in Europe - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 15 Top Hotel in the World - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 1 Luxury Hotel in the UK - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 3 Luxury Hotel in Europe - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 5 Luxury Hotels in the World - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 2 Best Service in the UK - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 11 Best Service in Europe - 2019
- Condé Nast Traveler Readers' Choice Awards – Voted No. 13 in the Top 40 Hotels in the UK - 2018
- Forbes Travel Guide – Verified in the World's Most Luxurious Hotel - 2018
- trivago Awards - Voted No. 1 in the 5-star category in the UK – 2018
- TripAdvisor Travellers' Choice Awards - Voted No. 1 in the Top 25 Hotels in the UK - 2018
- TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels in the World - 2018
- TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Luxury Hotels in Europe - 2018
- TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels for Service in the UK – 2018
- U.S. News & World Report Best Hotels - Ranked No. 4 in London - 2018
- U.S. News & World Report Best Hotels - Ranked No. 4 in England - 2018
- U.S. News & World Report Best Hotels - Ranked No. 22 in Europe - 2018
- Condé Nast Johansens - Awarded Best Green Hotel – 2018
- trivago Awards - Voted No.2 in the 5-star hotel category in London -2017
- Condé Nast Traveler Readers' Choice Awards - Voted No. 10 in the Top 40 Hotels in London - 2017
- Travel + Leisure 'World's Best' Awards - Voted No. 2 Best City Hotel in Europe - 2017
- Travel + Leisure 'World's Best' Awards - Voted No. 1 Best Hotels in London - 2017
- Travel + Leisure 'World's Best' Awards - Voted No. 55 Top 100 Hotels in the World - 2017
- TripExpert - Awarded 2017 Experts' Choice - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 1 Top Hotel in the UK - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 7 Top Hotel in Europe - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 20 Top Hotel in the World - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 2 Luxury Hotel in the UK - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 9 Luxury Hotel in Europe - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 4 Best Service in the UK - 2017
- AA Awards - Breakfast Award – 2017
- trivago Awards - Voted No. 1 in the 5-star category in the UK – 2017
- trivago Awards - Voted No. 2 for the Best Service in the UK – 2017
- Condé Nast Johansens Awards for Excellence Awarded Best for Service – 2017
- Condé Nast Traveler Readers' Choice Awards - Voted No. 11 Top Hotels in London – 2016
- Travel + Leisure 'World's Best' Awards Voted No. 1 Best City Hotel in Europe – 2016
- Travel + Leisure 'World's Best' Awards Voted No. 1 Best Hotels in London – 2016
- Travel + Leisure 'World's Best' Awards Voted No. 43 Top 100 Hotels in the World – 2016
- Forbes Travel Guide – Awarded Four Stars – 2016
- TripAdvisor Travellers' Choice Awards Voted Number 1 Luxury Hotel in the UK - 2016
- TripAdvisor Travellers' Choice Awards Voted Number 4 Luxury Hotel in Europe - 2016
- Trivago's Top Hotel Awards – Voted No. 1 Hotel in the UK - 2015



- Condé Nast Johansens Awards for Excellence – **Best Breakfast in UK & Ireland** - 2021
- Condé Nast Traveler Readers' Choice Awards – **Voted No. 15 in Top 40 Hotels in London** – 2020
- TripAdvisor Travellers' Choice Awards - **Voted No. 4 in the Top 25 Luxury Hotels in the UK** - 2020
- TripAdvisor Travellers' Choice Awards - **Voted No. 14 in the Top 25 Hotels for Service in the UK** - 2020
- TripAdvisor Travellers' Choice Awards - **Voted No. 12 in the Top 25 Small Hotels in the UK** - 2020
- TripAdvisor Travellers' Choice Awards - **Voted No. 16 in the Top 25 Boutique Luxury Hotels in the World** - 2020
- Forbes Travel Guide – **Awarded Five Stars** - 2020
- The Times - **Named one of the Top 20 Dog-Friendly Hotels in the UK** - 2019
- TripSavvy Editors' Choice Awards Winner – **Best for Families** - 2019
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 25 in the Top 40 Hotels in London** - 2019
- TripAdvisor Travellers' Choice Awards - **Voted No. 2 Top Luxury Hotel in UK** – 2019
- TripAdvisor Travellers' Choice Awards - **Voted No. 3 Best Service in the UK** – 2019
- TripAdvisor Travellers' Choice Awards - **Voted No. 6 Small Hotel in the UK** – 2019
- TripAdvisor Travellers' Choice Awards - **Voted No. 7 Top Luxury Hotel in Europe** – 2019
- TripAdvisor Travellers' Choice Awards - **Voted No. 14 Best Service in the Europe** – 2019
- TripAdvisor Travellers' Choice Awards - **Voted No. 19 Top Luxury Hotel in the World** – 2019
- Condé Nast Johansens 'Awards for Excellence' - **Voted Best for Furry Friends** - 2019
- Condé Nast Traveler Readers' Choice Awards - **Voted Number 14 in the Top 40 Hotels in the UK** - 2018
- TripAdvisor Travellers' Choice Awards - **Voted No. 1 in the Top 25 Luxury Hotels in Europe** - 2018
- TripAdvisor Travellers' Choice Awards - **Voted in the Top 25 Luxury Hotels in the World** - 2018
- TripAdvisor Travellers' Choice Awards - **Voted in the Top 25 Hotels for Service in Europe** - 2018
- U.S. News & World Report Best Hotels - **Ranked No. 19 in London** - 2018
- U.S. News & World Report Best Hotels - **Ranked No. 23 in England** - 2018
- U.S. News & World Report Best Hotels - **Ranked No. 24 in Europe** - 2018
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 12 in the Top 40 Hotels in London** - 2017
- Travel + Leisure 'World's Best' Awards - **Voted No. 3 Best Hotels in London** - 2017
- Travel + Leisure 'World's Best' Awards - **Voted No. 4 Best City Hotels in Europe** - 2017
- Travel + Leisure 'World's Best' Awards - **Voted No. 72 Top 100 Hotels in the World** - 2017
- TripAdvisor Travellers' Choice Awards - **Voted No. 7 Luxury Hotel in the UK** - 2017
- TripAdvisor Travellers' Choice Awards - **Voted No. 8 Best Service in the UK** - 2017
- TripAdvisor Travellers' Choice Awards - **Voted No. 17 Small Hotel in the UK** - 2017
- Green Tourism Award – **Gold Winner** - 2017
- trivago Awards - **Voted No. 7 for Best Guest Service in the UK** - 2017
- trivago Awards - **Voted No. 9 in the category 5-Star Hotel in the UK** - 2017
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 4 Top Hotels in London** - 2016
- Green Tourism Award – **Silver Winner** - 2016
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 31 in The 50 Best Hotels in the World** - 2016
- Travel + Leisure 'World's Best' Awards - **Voted No. 5 Best Hotels in London** - 2016
- Travel + Leisure 'World's Best' Awards - **Voted No. 8 Best City Hotels in Europe** - 2016
- Travel + Leisure 'World's Best' Awards - **Voted No. 89 Top 100 Hotels in the World** – 2016
- TripAdvisor Travellers' Choice Awards - **Voted Number 8 in the Top 25 Luxury Hotels in the UK** - 2016
- TripAdvisor Travellers' Choice Awards - **Voted Number 8 in the Top 25 Luxury Hotels in the UK** - 2016
- TripAdvisor Travellers' Choice Awards - **Voted Number 8 in the Top 25 Best Service in the UK** - 2016
- TripAdvisor Travellers' Choice Awards - **Voted Number 14 in the Top 25 Small Hotels in the UK** - 2016
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 2 Top 30 Hotels in London** - 2015
- Travel + Leisure - **Voted No. 13 World's Best Boutique Hotels** - 2015
- TripAdvisor Travelers' Choice Awards - **Voted Number 15 in the Top 25 Hotels for Service in the UK** - 2015
- TripAdvisor Travelers' Choice Awards - **Voted Number 17 in the Top 25 Small Hotels in the UK** - 2015
- TripAdvisor - **Certificate of Excellence** - 2015
- Travel + Leisure - **Voted No. 38 World's Best Hotels** - 2015
- The Catey Awards - **Green Hotel of the Year** - 2014

- Condé Nast Traveler Readers' Choice Awards - Voted No. 21 in Top 40 Hotels in London - 2020
- Condé Nast Traveler Readers Choice Awards - Voted No. 27 in the Top 40 Hotels in London - 2019
- Afternoon Tea Awards - 'Commended' Awards of Excellence - 2019
- Travel + Leisure 'World's Best' Awards - Voted No. 5 in Top 10 City Hotels in London - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 10 Top Hotel in the UK - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 22 Best Service in the UK - 2019
- Condé Nast Traveler Readers' Choice Awards - Voted Number 12 in the Top 40 Hotels in the UK -2018
- TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels in the UK - 2018
- Condé Nast Traveler Readers' Choice Awards - Voted No. 23 in the Top 40 Hotels in London - 2017
- Travel + Leisure 'World's Best' Awards - Voted No. 6 Best Hotel in London – 2017
- AA Awards - Breakfast Award - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 21 Top Hotel in the UK - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 22 Best Service in the UK - 2017
- Condé Nast Traveler Readers' Choice Awards - Voted No. 24 Top Hotels in London - 2016
- Travel + Leisure 'World's Best' Awards Voted No. 6 Best Hotel in London – 2016
- TripAdvisor Travellers Choice Awards Voted No. 16 Top 25 Hotels in the UK – 2016
- TripAdvisor Travellers Choice Awards Voted No. 23 Best Service in the UK – 2016
- TripAdvisor - Certificate of Excellence for Butlers Restaurant – 2016
- TripAdvisor - Certificate of Excellence for The Conservatory - 2016
- Travel + Leisure World's Best Awards – 2015
- TripAdvisor - Certificate of Excellence – 2015
- Travel + Leisure - World's Best 500 Hotels – 2014
- TripAdvisor Travellers Choice Awards Voted No. 21 Best Hotel in the UK – 2014
- Condé Nast Traveler Gold List - Ranked No.3 Best Hotels and Resorts in England – 2014
- AA – Deluxe Four-Star rating
- AA - 2 AA Rosettes for dining

**“Taking a customer to a new level” - City to Cities**  
**“Understated but exclusive atmosphere” – Bliss for Brides**

- Condé Nast Johansens Awards for Excellence – **Shortlisted in Top 3 for Best Urban Hotel** - 2021
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 28 in Top 40 Hotels in London** - 2020
- Condé Nast Johansens Awards for Excellence - **Voted Best for Service in the UK & Ireland** - 2020
- Luxury Travel Advisor's Awards Of Excellence - **Malcolm Hendry: Top General Manager Worldwide** - 2019
- Sustainable Restaurant Association - **Food Made Good 1 Star Accreditation** - 2019
- Condé Nast Johansens Awards for Excellence - **Voted Best for Service in the UK & Ireland** - 2020
- Condé Nast Traveler Readers Choice Awards - **Voted No. 29 in the Top 40 Hotels in London** - 2019
- Afternoon Tea Awards - **'Commended' Awards of Excellence** - 2019
- AA - **Rosette** - The Curry Room - 2019
- AA - **Two Rosettes** - The English Grill - 2018
- Travel + Leisure 'World's Best' Awards - **Voted No. 9 in Top 10 City Hotels in London** - 2019
- Travel Marketing Awards - **Runner Up in the Brand Relaunch category for The Rubens at the Palace** - 2019
- AA Hotel Rating Scheme - **Awarded Five Stars** - 2018
- Condé Nast Traveler Readers' Choice Awards - **Voted Number 15 in the Top 40 Hotels in the UK** - 2018
- U.S News & World Report Best Hotels - **Ranked No. 51 in London** – 2018
- U.S News & World Report Best Hotels - **Ranked No. 67 in England** - 2018
- U.S News & World Report Best Hotels - **Ranked No. 774 in Europe** - 2018
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 16 in the Top 40 Hotels in London** – 2017
- Travel + Leisure 'World's Best' Awards - **Voted No. 9 Top Hotel in London** - 2017
- Family Vacation Critic – **Named a Family Vacation Critic Favorite** - 2017
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 12 Top Hotels in London** – 2016
- TripAdvisor - **Certificate of Excellence for The Library Restaurant** – 2016
- TripAdvisor - **Certificate of Excellence for The Old Masters Restaurant** - 2016
- TripAdvisor Hall of Fame - **Entered for achieving the Certificate of Excellence for the fifth consecutive year** - 2015
- Travel + Leisure - **World's Best 500 Hotels** – 2015
- Green Tourism Awards - **Silver Level** - 2015
- Sustainable Restaurant Association - **Awarded Two Star Sustainability Champion** - 2014
- Condé Nast Traveler Readers' Choice Awards: **Best Hotels in the British Isles: Readers' Choice Awards Voted Number 5** - 2014
- Travel + Leisure - **World's Best 500 Hotels** – 2014
- AA - **Deluxe Four-Star** rating

**“Luxurious but friendly”**

**– The Times**

**“Excellent service with a personal touch”**

**– Where London**

**“Perfectly located...outstanding personal service”**

**– Grand Rapid Press**

- Condé Nast Traveler Readers' Choice Awards - Voted No. 23 in Top 40 Hotels in London - 2020
- TripAdvisor Travellers' Choice Awards - Voted No. 9 in the Top 25 Hotels in the UK - 2020
- TripAdvisor Travellers' Choice Awards - Voted No. 20 in the Top 25 Hotels for Service in the UK - 2020
- The Caterer Hotel Cateys - Voted Conference and Banqueting Team of the Year - 2019
- Sustainable Restaurant Association - Food Made Good 3 Star Accreditation - 2019
- Condé Nast Traveler Readers Choice Awards - Voted No. 31 in the Top 40 Hotels in London - 2019
- HMA Awards – Best Partnership Marketing: Ski Lodge at The Montague on the Gardens - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 13 Top Hotel in the UK - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 23 Best Service in the UK – 2019
- Condé Nast Traveler Readers' Choice Awards - Voted Number 18 in the Top 40 Hotels in the UK - 2018
- TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels in the UK - 2018
- TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels for Service in the UK – 2018
- U.S. News & World Report Best Hotels - Ranked No. 36 in London - 2018
- U.S. News & World Report Best Hotels - Ranked No. 48 in England - 2018
- U.S. News & World Report Best Hotels - Ranked No. 452 in Europe - 2018
- Condé Nast Traveler Readers' Choice Awards - Voted No. 17 in the Top 40 Hotels in London - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 14 Top Hotel in the UK - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 18 Best Service in the UK - 2017
- trivago Awards - Voted No.1 in the 4-star hotel category in London - 2017
- Condé Nast Traveler Readers' Choice Awards - Voted No. 33 in The 50 Best Hotels in the World - 2016
- Digital Vision Awards (DiVAs) by The Caterer – Awarded Digital Marketing Campaign of the Year (Operator) – 2016
- TripAdvisor - Certificate of Excellence for Afternoon Tea – 2016
- TripAdvisor - Certificate of Excellence for The Blue Door Bistro - 2016
- TripAdvisor Travellers' Choice Awards – Voted No. 10 Top 25 Hotels in the UK – 2016
- TripAdvisor Travellers' Choice Awards – Voted No. 19 Top 25 for Best Service in the UK – 2016
- Afternoon Tea.co.uk - Awarded a Commended Certificate - 2016
- TripAdvisor Travellers Choice Awards 24th Best Hotel in the UK – 2015
- Entered in the TripAdvisor Hall of Fame for achieving the Certificate of Excellence for the fifth consecutive year – 2015
- Green Tourism Awards – Silver Level - 2015
- Sustainable Restaurant Association - Awarded Two Star Sustainability Champion - 2014
- TripAdvisor Travellers Choice Awards 23rd Best Hotel in the UK - 2014
- AA – Deluxe Four-Star rating
- AA - AA Rosette for dining

**“A sumptuous small hotel”**

**– The Herald**

**“A little gem”**

**– The Business Traveller**



- Condé Nast Johansens Awards for Excellence - **Best Immersive Experience in UK & Ireland** - 2021
- World Spa Awards - **Ireland's Best Hotel Spa** – 2020, 2019, 2018, 2017 and 2016
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 4 in Resort Hotel in Europe** - 2020
- TripAdvisor Travellers' Choice Awards - **Voted No. 2 in the Top 25 Luxury Hotels in Ireland** - 2020
- TripAdvisor Travellers' Choice Awards - **Voted No. 3 in the Top 25 Hotels in Ireland** - 2020
- TripAdvisor Travellers' Choice Awards - **Voted No. 4 in the Top 25 Hotels for Service in Ireland** - 2020
- Travel + Leisure 'World's Best' Awards - **Voted No. 1 in Top 10 Resort Hotels in the UK and Ireland** - 2020
- Wine Spectator - **Best of Award of Excellence for George V Dining Room** - 2020
- Forbes Travel Guide – **Awarded Five Stars** - 2020
- Green Hospitality – **Ashford Estate awarded Gold for Best Practice** - 2019
- Hotel & Catering Review - **Gold Medal Awards - Ireland's Five Star Resort** – 2019
- Hotel & Catering Review - **Gold Medal Awards - Ireland's Wine Experience** – 2019
- Irish Tatler Awards - **Best in Sustainability: The Spa at Ashford Castle** - 2019
- Irish Tatler Awards - **Connacht Spa of the Year: The Spa at Ashford Castle** - 2019
- Irish Tatler Awards - **Ultimate Service Ambassador: Michelle Ryan at The Spa at Ashford Castle** - 2019
- Travel + Leisure 'World's Best' Awards - **Voted No. 3 in Top 10 Resort Hotels in the U.K. and Ireland** - 2019
- TripAdvisor Travellers' Choice Awards - **Voted No. 4 Top Hotel in Ireland** - 2019
- TripAdvisor Travellers' Choice Awards - **Voted No. 4 Luxury Hotel in Ireland** - 2019
- TripAdvisor Travellers' Choice Awards - **Voted No. 8 Hotel for Romance in Ireland** - 2019
- National Hospitality Awards in association with Hospitality Ireland - **Voted Winner of Best Hotel in Ireland** - 2018
- Irish Tatler Spa Awards – **Winner of Overall Spa of the Year** - 2018
- Condé Nast Traveler Readers' Choice Awards - **Voted Number 12 in the Top 30 Resorts in Europe** - UK
- Hotel & Catering Review Gold Medal Awards - **Ireland's Wine Experience** - 2018
- Global Spa & Wellness Awards - **Best Spa Runner Up** - 2018
- TripAdvisor Travellers' Choice Awards - **Voted in the Top 25 Hotels in Ireland** - 2018
- TripAdvisor Travellers' Choice Awards - **Voted in the Top 25 Luxury Hotels in Ireland** - 2018
- TripAdvisor Travellers' Choice Awards - **Voted in the Top 25 Hotels for Service in Ireland** - 2018
- TripAdvisor Travellers' Choice Awards - **Voted in the Top 25 Hotels for Romance in Ireland** – 2018
- U.S. News & World Report Best Hotels - **Ranked No. 3 in Ireland** - 2018
- U.S. News & World Report Best Hotels - **Ranked No. 33 in Europe** - 2018
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 9 in the Top 30 Resorts in Europe** - 2017
- AA Awards - George V Dining Room - **Awarded Notable Wine list Award** - 2017
- Travel + Leisure 'World's Best' Awards - **Voted No. 2 Best Resort Hotels in the United Kingdom and Ireland** – 2017
- Travel + Leisure 'World's Best' Awards - **Voted No. 59 Top 100 Hotels in the World** – 2017
- AA Hospitality Awards - **Awarded Hotel of the Year - Ireland** - 2017
- TripAdvisor Travellers' Choice Awards - **Voted No. 11 Best Service in Ireland** - 2017
- National Hospitality Awards - **Voted Best Resort Hotel** -2016
- National Hospitality Awards - **Voted Best Hotel Bar** – 2016
- National Hospitality Awards - **Named Best Overall Hotel** – 2016
- Luxury Travel Guide Awards - **Named Global Winner for Grand Luxury Hotel of the Year** – 2016
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 5 Top Resorts in Europe** – 2016
- Travel + Leisure 'World's Best' Awards **Voted No. 1 Best Resort Hotel in the United Kingdom and Ireland** – 2016
- Keelings Gold Medal Awards **Voted Ireland's Best Five Star Hotel** - 2016
- Travel + Leisure 'World's Best' Awards **Voted No. 6 Best Resort Hotels in Europe** – 2016
- YesChef Awards - **Voted Best Front of House Restaurant and Best Hotel Restaurant in Ireland** - 2016
- Restaurateurs Association of Ireland Awards - **Best Wine Experience** – 2016
- Condé Nast Traveler - **Gold List** - 2016
- TripAdvisor Travellers' Choice Awards – **Voted No. 2 in the Top 25 Hotels in Ireland** - 2016
- TripAdvisor Travellers' Choice Awards – **Voted No. 10 in the Top 25 for Best Service in Ireland** – 2016
- TripAdvisor - **Certificate of Excellence for Cullen's at The Cottage** – 2016
- TripAdvisor - **Certificate of Excellence for George V Dining Room** - 2016
- TripAdvisor - **Hall of Fame for achieving the Certificate of Excellence for five consecutive years** - 2015
- The AA Hospitality Awards - **Two rosettes awarded to the George V restaurant** - 2015
- Green Tourism Award – **Gold Level** - 2015



- Condé Nast Traveler Readers' Choice Awards - **Voted No.2 in Top 15 Hotels in Central Europe** - 2020
- TripAdvisor Travellers' Choice Awards - **Voted No. 5 in the Top 25 Luxury Hotels in Switzerland** - 2020
- TripAdvisor Travellers' Choice Awards - **Voted No. 11 in the Top 25 Hotels in Switzerland** - 2020
- TripAdvisor Travellers' Choice Awards - **Voted No. 11 in the Top 25 Hotels for Service in Switzerland** - 2020
- Condé Nast Traveler Readers Choice Awards - **Voted No. 4 in the Top 25 Hotels in Northern Europe** - 2019
- Condé Nast Traveler Readers Choice Awards - **Voted No. 12 in the Top 20 Hotels in Central Europe** - 2019
- TripAdvisor Travellers' Choice Awards 2019 - **Voted No. 17 Best Service in Switzerland** - 2019
- Condé Nast Traveler Readers' Choice Awards – **Voted No.14 in the Top 15 Hotels in Switzerland** - 2018
- U.S News & World Report Best Hotels – **Ranked No. 1 in Geneva** – 2018
- U.S News & World Report Best Hotels – **Ranked No. 2 in Switzerland** - 2018
- U.S News & World Report Best Hotels – **Ranked No. 35 in Europe** - 2018
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 1 in the Top 15 Hotels in Switzerland** – 2017
- TripAdvisor Travellers' Choice Awards – **Voted No. 25 Luxury Hotel in Switzerland** - 2017
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 10 Top Hotels in Switzerland** – 2016
- TripAdvisor Travellers' Choice Awards – **Voted No. 14 in the Top 25 Luxury Hotels in Switzerland** – 2016
- TripAdvisor Travellers' Choice Awards – **Voted No. 16 in the Top 25 Hotels for Romance in Switzerland** – 2016
- Luxury Travel Guide Awards - **listed in the Guest Judges Top Picks for Europe** – 2016
- Falstaff Bar & Spirits Guide – **Leopard Bar voted on of the Best Bars in Switzerland** - 2016
- Condé Nast Traveler Readers Choice Awards - **Voted No. 1 in the Top 12 Hotels in Switzerland** – 2015
- Condé Nast Traveler Readers Choice Awards - **Voted No. 4 in the Top 25 Hotels in Europe** – 2015
- Condé Nast Traveler Readers Choice Awards - **Voted No. 24 in The Best Hotels and Resorts in the World** – 2015
- Entered in the **TripAdvisor Hall of Fame for Achieving the Certificate of Excellence for the fifth consecutive year** - 2015
- TripAdvisor Travelers' Choice Awards **Voted Number 16 in the Top 25 Luxury Hotels in Switzerland** - 2015
- TripAdvisor Travelers' Choice Awards **Voted Number 5 in the Top 25 Hotels for Romance in Switzerland** - 2015
- TripAdvisor Travelers' Choice Awards **Voted Number 14 in the Top 25 Hotels in Switzerland** - 2015
- Chef Philippe Audonnet is a member of the Swiss Section of the **'French Culinary Academy'** - 2014
- TripAdvisor Travellers Choice Awards Voted Number 3 **Best Hotel in Switzerland** - 2014
- TripAdvisor Travellers Choice Awards Voted Number 21 **Best Hotel in Europe** - 2014
- TripAdvisor Travellers Choice Awards Voted Number 3 **Best Luxury Hotel in Switzerland** - 2014
- Member of **The Leading Hotels of the World**

**“...Luxuriously intimate...45-room jewel (that) complements its enviable location with high standards of comfort and personal service...Housed in a historic structure, the boutique hotel encompasses a cosy library, admirable conservatory-style restaurant/café, and very chic bar-lounge done up in an African/British club motif.”**  
- Andrew Harper's Hideaway Report

**“Overlooks the lake and offers cosy rooms with period furnishings”**  
– Harpers and Queen Magazine

### COUNTRY HOUSE HOTEL, RESTAURANT AND SPA

- Condé Nast Johansens Awards for Excellence – **Shortlisted in Top 3 for Best Countryside Hotel** - 2021
- Condé Nast Traveler Readers' Choice Awards – **Voted No. 9 in Top 30 Hotels in United Kingdom** – 2020
- Condé Nast Johansens Awards for Excellence - **Finalist of 'Best for Families'** - 2020
- Sustainable Restaurant Association - **Food Made Good 3 Star Accreditation** - 2019
- Condé Nast Traveler Readers Choice Awards - **Voted No. 14 in the Top 35 Hotels in the United Kingdom** - 2019
- Afternoon Tea Awards - **'Commended' Awards of Excellence** - 2019
- U.S. News & World Report Best Hotels – **Ranked No. 30 in England** – 2018
- U.S. News & World Report Best Hotels – **Ranked No. 223 in Europe** – 2018
- Listed in Andrew Harper's **Top 100 Hideaways in the World** - 2017
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 2 in the Top Hotels in the United Kingdom** – 2017
- Dorset Food & Drinks Awards - **Awarded Hotel Restaurant of the Year** - 2017
- AA – **Five Star rating** - 2017
- Dorset Business Awards – **Awarded the Nuffield Health Excellence in Customer Service** - 2016
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 2 Top Hotels in the United Kingdom and Ireland** – 2016
- Condé Nast Travelers Readers' Choice Awards- **Voted No. 5 in The 50 Best Hotels in the World** - 2016
- Condé Nast Traveler **Gold List** - 2016
- TripAdvisor Travellers' Choice Awards – **Voted No. 25 Hotel for Romance in the UK** – 2016
- TripAdvisor - **Certificate of Excellence for The Restaurant** - 2016
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 1 in the Top 10 Hotels in the United Kingdom** - 2015
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 2 Best Hotel in Europe** - 2015
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 18 in The Best Hotels and Resorts in the World** – 2015
- Sunday Times Top 100 – **Voted No. 72 in the Top 100 Restaurants in the UK** - 2015
- Pets in Pyjamas - **Winner of Best Pet-Friendly Spa Hotel** – 2015
- Trip Advisor Hall of Fame - **Entered for achieving the Certificate of Excellence for the fifth consecutive year** - 2015
- TripAdvisor Travelers' Choice Awards - **Voted Number 20 in the Top 25 Hotels for Romance in the UK** -2015
- TripAdvisor Travelers' Choice Awards - **Voted Number 14 in the Top 25 Small Hotels in the UK** -2015
- Sustainable Restaurant Association - **Awarded Three Star Sustainability Champion** - 2014
- Condé Nast Traveler Readers' Choice Awards - **Best Hotels in the British Isles: Readers' Choice Awards Voted Number 1** -2014
- Condé Nast Traveler Readers' Choice Awards - **Top 25 Hotels in Europe: Number 4** - 2014
- Condé Nast Traveler Readers' Choice Awards - **Top 100 Hotels and Resorts in the World number 40** - 2014
- TripAdvisor Travelers' Choice Hotels with **Exceptional Service UK No.16** - 2014
- TripAdvisor Travellers Choice Awards - **Voted Number 8 Best Small Hotel in the UK** - 2014
- AA - **Four Red Star** rating
- AA - **3 AA Rosettes** for dining
- Member of **Relais & Châteaux**

**“The award winning restaurant is more than worthy of a Michelin Star or even two.”**

**– The Culinary Guide**

**“Here, traditional English style easily rubs shoulders with inspired touches to create room after room that exclude an effortless air of comfort and elegance.”**

**– Period Living & Traditional**

- Condé Nast Traveler Readers' Choice Awards - Voted No.18 in Top 30 Hotels in Africa - 2020
- Condé Nast Traveler Readers Choice Awards - Voted No. 13 in the Top 30 Hotels in Africa - 2019
- Travel + Leisure 'World's Best' Awards - Voted No. 3 in Top 10 City Hotels in Africa - 2019
- World Travel Awards - Africa's Leading Luxury Hotel - 2019
- TripAdvisor Travellers' Choice Awards - Voted No. 15 Top Hotel in South Africa - 2019
- Condé Nast Traveler Readers' Choice Awards – Voted No.3 in the Top 20 Hotels in Africa - 2018
- Global Spa & Wellness Awards - Best Spa Runner Up - 2018
- Luxury Travel Awards - Awarded the Luxury Sea View Hotel & Spa of The Year - 2018
- TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels in South Africa - 2018
- TripAdvisor Travellers' Choice Awards - Voted in the Top 25 Hotels for Service in South Africa - 2018
- Condé Nast Traveler Readers' Choice Awards - Voted No. 10 in the Top 20 Hotels in Africa - 2017
- Travel + Leisure 'World's Best' Awards – Voted No. 2 World's Best City Hotels in Africa - 2017
- TripAdvisor Travellers' Choice Awards - Voted No. 6 Top Hotel in South Africa - 2017
- Condé Nast Traveler Readers' Choice Awards - Voted No. 6 Top Hotels in Africa & the Middle East - 2016
- TripAdvisor Travellers' Choice Awards - Voted No. 6 Top 25 Hotels in South Africa – 2016
- Condé Nast UK Readers Travel Awards - Voted No. 19 in Overseas Hotel Spas - 2016
- TripAdvisor Travellers' Choice Awards - Voted No. 24 Top 25 Luxury Hotels in South Africa – 2016
- TripAdvisor - Certificate of Excellence for Azure Restaurant – 2016
- TripAdvisor - Certificate of Excellence for The Café Grill – 2016
- TripAdvisor - Certificate of Excellence for The Leopard Bar - 2016
- Condé Nast Traveler Readers Choice Awards - Voted No. 4 in the Top 25 Hotels in Africa – 2015
- World Travel Awards – South Africa's Leading Spa Resort - 2015
- Trip Advisor Hall of Fame for achieving the Certificate of Excellence for the fifth consecutive year - 2015
- TripAdvisor Travelers' Choice Awards - Voted Number 16 Top 25 Hotels for Romance in South Africa - 2015
- TripAdvisor Travelers' Choice Awards - Voted Number 18 Top 25 Luxury Hotels in South Africa - 2015
- TripAdvisor Travelers' Choice Awards - Voted Number 4 Top 25 Hotels in South Africa – 2015
- TripAdvisor Travelers' Choice Awards - Voted Number 14 Top Hotels in Africa - 2015
- Condé Nast Traveler Readers' Choice Awards – Best Hotels in Africa: Number 4 -2014
- World Travel Awards – South Africa's Leading Spa Resort - 2014
- Travel + Leisure - World's Best 500 Hotels – 2014
- TripAdvisor Travellers Choice Awards - Voted Number 22 Best Hotel for romance in South Africa - 2014
- TripAdvisor Travellers Choice Awards - Voted Number 10 Best Hotel in South Africa - 2014
- Condé Nast Traveler Gold List – Platinum Circle Hotel and Resort readers favourite for five years running- 2014
- Condé Nast Traveler Gold List - Ranked No.4 Best Hotels and Resorts in South Africa – 2014
- Member of The Leading Hotels of the World and The Leading Spas of the World

- World Travel Awards - **South Africa's Leading Hotel** - 2020
- British Airways Holidays - **Customer Excellence Award** - 2020
- Condé Nast Traveller Readers' Choice Awards - **Voted No. 10 in Top 30 Hotels in Africa** - 2020
- TripAdvisor Travellers' Choice Awards - **Voted No. 3 in the Top 25 Hotels in Africa** - 2020
- TripAdvisor Travellers' Choice Awards - **Voted No. 14 in the Top 25 Luxury Hotels in Africa** - 2020
- TripAdvisor Travellers' Choice Awards - **Voted No. 13 in the Top 25 Hotels for Service in Africa** - 2020
- Travel + Leisure 'World's Best' Awards - **Voted No. 1 in Top 5 Resort Hotels in Africa** - 2020
- Travel + Leisure 'World's Best' Awards - **Voted No. 21 in Top 100 Hotels in the World** - 2020
- Condé Nast Traveler Readers Choice Awards - **Voted No. 8 in the Top 30 Hotels in Africa** - 2019
- TripAdvisor Travellers' Choice Awards - **Voted No. 1 Top Hotel in South Africa** - 2019
- TripAdvisor Travellers' Choice Awards - **Voted No. 2 Top Hotel in Africa** - 2019
- TripAdvisor Travellers' Choice Awards - **Voted No. 4 Luxury Hotel in South Africa** - 2019
- TripAdvisor Travellers' Choice Awards - **Voted No. 6 Best Service in South Africa** - 2019
- TripAdvisor Travellers' Choice Awards - **Voted No. 15 Top Luxury Hotel in Africa** - 2019
- TripAdvisor Travellers' Choice Awards - **Voted No. 17 Best Service in Africa** - 2019
- The Lilizela Tourism Awards - **National Winner in the Hotel category** - 2018
- World Travel Awards – **Winner of South Africa's Leading Hotel** - 2018
- Condé Nast Traveler Readers' Choice Awards – **Voted No.16 in the Top 20 Hotels in Africa** - 2018
- Lilizela Award - **Top 5-Star Hotel in KwaZulu-Natal (KZN)**- 2018
- TripAdvisor Travellers' Choice Awards - **Voted No. 1 in the Top 25 Hotels in South Africa** - 2018
- TripAdvisor Travellers' Choice Awards - **Voted in the Top 25 Hotels in Africa** - 2018
- TripAdvisor Travellers' Choice Awards - **Voted in the Top 25 Luxury Hotels in Africa** - 2018
- TripAdvisor Travellers' Choice Awards - **Voted in the Top 25 Hotels for Service in Africa** - 2018
- Lilizela Award - **Top 5-Star Hotel in KwaZulu-Natal (KZN)**- 2017
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 8 in the Top 20 Hotels in Africa** - 2017
- Diners Club Winelist Awards - **Best Wine List Diamond Award in KwaZulu-Natal** - 2017
- World Luxury Spa Awards - **Voted Best Luxury Hotel Spa in South Africa** - 2017
- TripAdvisor Travellers' Choice Awards - **Voted No. 1 Top Hotel in South Africa** - 2017
- TripAdvisor Travellers' Choice Awards - **Voted No. 4 Top Hotel in Africa** - 2017
- TripAdvisor Travellers' Choice Awards - **Voted No. 4 Luxury Hotel in South Africa** - 2017
- TripAdvisor Travellers' Choice Awards - **Voted No. 13 Luxury Hotel in Africa** - 2017
- TripAdvisor Travellers' Choice Awards - **Voted No. 3 Best Service in South Africa** - 2017
- TripAdvisor Travellers' Choice Awards - **Voted No. 9 Best Service in Africa** - 2017
- Condé Nast Johansens Awards for Excellence **Readers' Award** – 2017
- LUX Magazine - Hotel & Spa Awards - **'Ones to Watch' - South Africa** - 2017
- Haute Grandeur Hotel Awards - **Winner of the Best Wedding Hotel in South Africa** - 2016
- Lilizela Award - **Top 5-Star Hotel in KwaZulu-Natal (KZN)**- 2016
- Business Traveller Africa Awards - **Best Luxury Hotel in SA** – 2016
- Condé Nast Travellers' Readers' Choice Awards - **Voted No. 5 Top Hotels in Africa & the Middle East** – 2016
- TripAdvisor Travellers' Choice Awards **Voted No. 1 Hotel in South Africa** – 2016
- World Spa Awards **South Africa's Best Hotel Spa** - 2016
- TripAdvisor Travellers' Choice Awards **Voted No. 22 in the Top 25 Hotels for Romance in South Africa** - 2016
- TripAdvisor Travellers' Choice Awards **Voted No. 4 Top 25 Hotels in Africa** - 2016
- TripAdvisor Travellers' Choice Awards **Voted No. 7 Top 25 for Best Service in South Africa** - 2016
- TripAdvisor Travellers' Choice Awards **Voted No. 9 Top 25 Luxury Hotels in South Africa** - 2016
- TripAdvisor Travellers' Choice Awards **Voted No. 19 Top 25 Hotels in Africa** – 2016
- TripAdvisor - **Certificate of Excellence for The Parm Court** – 2016
- TripAdvisor - **Certificate of Excellence for The Grill Room** – 2016
- TripAdvisor - **Certificate of Excellence for The Ocean Terrace** - 2016
- Condé Nast Traveler Readers Choice Awards - **Voted No. 2 in the Top 25 Hotels in Africa** – 2015
- World Spa & Wellness Awards voted **Hotel Spa of the Year** – 2015
- TripAdvisor **Hall of Fame for achieving the Certificate of Excellence for the fifth consecutive year** - 2015
- TripAdvisor Travelers' Choice Awards **Voted No. 6 Top Hotels in Africa** - 2015
- TripAdvisor Travelers' Choice Awards **Voted No. 3 Top 25 Hotels in South Africa** - 2015

- Condé Nast Traveler Readers' Choice Awards – Voted Number 20 in the Top 40 Hotels in Africa - 2018
- Global Spa & Wellness Awards - Voted Best Spa Global Awards in Africa & Indian Ocean - 2018
- Les Nouvelles Esthetique Spa Awards - Voted Safari Spa of the Year - 2017
- Condé Nast Traveler Readers' Choice Awards - Voted No. 16 in the Top 40 Resorts in Africa – 2017
- Condé Nast Traveler Readers' Choice Awards – Voted No. 47. in the 50 Best Resorts in the World - 2017
- Diners Club Winelist Awards - Diamond Award for Best Wine List - 2017
- Diners Club Winelist Awards - Overall Best Dimond Award for Wine List in the Western Cape – 2017
- Spafinder Wellness Travel Awards – Crystal Award – Best in Africa – 2016
- Spafinder Wellness Travel Awards – Crystal Award – Best in South Africa - 2016
- World Responsible Tourism Awards Silver Award for Best Accommodation for Responsible Employment – 2016
- Condé Nast Traveler Readers' Choice Awards - Voted No. 3 Top Resorts in Africa - 2016
- World Luxury Spa Awards: Voted Best Luxury Wellness Spa in South Africa – 2016
- Condé Nast UK Traveller Top 100 – The Spa Voted No.3 (90.96) in Middle East, Africa and the Indian Ocean - 2016
- Condé Nast UK Readers Travel Awards The Worlds Top 100 – The Spa Voted No. 20 in South Africa - 2016
- Tusker Awards: Africa's Ultimate Safari Experience – 2016
- African Responsible Tourism Awards: Silver award for 'Best Contribution to Cultural Heritage Conservation – 2016
- American Economic Institute (USA): American Leadership Award - 2015
- The Safari Awards 2016: Runner-up Best Safari Spa/Retreat - 2015
- International Wellness Travel Awards: Best in South Africa - 2015
- World Responsible Tourism Awards: Silver award for Best Cultural Heritage Attraction - 2015
- CapeNature Biodiversity Stewardship Awards: Excellence in the field of conservation - 2015
- Lilizela Tourism Awards: National Winner 5-Star Lodge and Provincial Service Excellence Accommodation: Winner 5-Star Lodge 2015
- Diners Club Winelist Awards: Diamond Certification and overall Best Wine List in the Cape - 2015
- Condé Nast Traveler Readers Choice Awards - Voted No. 1 in the Top 12 Resorts in South Africa – 2015
- Condé Nast Traveler Readers Choice Awards - Voted No. 3 in the Best Hotels and Resorts in the World – 2015
- Professional Beauty Best Hotel/Resort Spa of the Year 2015
- TripAdvisor Hall of Fame for achieving the Certificate of Excellence for the fifth consecutive year – 2015
- Condé Nast Traveler (USA) Readers' Choice Awards: Top 20 Safari Lodges & Camps in Africa - 2014
- Condé Nast Traveler (USA) Readers' Choice Awards: Top 100 Hotels & Resorts in the World - 2014
- Condé Nast Traveler (USA): Gold List - The World's Best Places to Stay South Africa - 2014
- Diners Club Winelist Awards: Diamond Certification and overall Best Wine List in the Cape - 2014
- Condé Nast Traveler Readers' Choice Awards – Top 20 Safari Lodges & Camps in Africa - number 6 - 2014
- Condé Nast Traveler Readers' Choice Awards – Top 100 Hotels & Resorts in the World – number 41 - 2014
- Condé Nast Traveler Gold List – The Best African Safari Lodges and Other Wilderness Vacation Spots - 2014
- Condé Nast Traveler Gold List - Ranked No.5 Best Hotels and Resorts in South Africa – 2014
- Member of Relais & Chateaux

Bushmans Kloof is a South African Natural Heritage Site, and lies within the Cederberg Wilderness Area, which forms part of the Cape Flora Region, a World Heritage Site



★★★★★  
THE OLD GOVERNMENT HOUSE  
HOTEL & SPA



## | Awards, Accolades and Associations

- Sustainable Restaurant Association - **Food Made Good 1 Star Accreditation** - 2019
- U.S. News & World Report Best Hotels – **Ranked No. 54 in England** - 2018
- U.S. News & World Report Best Hotels – **Ranked No. 519 in Europe** - 2018
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 3 in the Top Hotels in the United Kingdom** - 2017
- Channel Island Hotel Awards - **Voted Best Hotel in the 4 & 5 star Category** - 2016
- TripAdvisor Travellers' Choice Awards – **Voted No. 25 Top Hotel in the UK** – 2016
- Visit Guernsey – **Breakfast Award** - 2016
- AA Awards – **Breakfast Award** – 2016
- TripAdvisor - **Certificate of Excellence for Afternoon Tea** – 2016
- TripAdvisor - **Certificate of Excellence for The Brasserie Restaurant** – 2016
- TripAdvisor - **Certificate of Excellence for The Curry Room** - 2016
- TripAdvisor - **Certificate of Excellence for The Crown Club** - 2016
- Green Tourism Awards – **Silver Level** – 2015/2016
- TripAdvisor - **Certificate of Excellence** –2015/2016
- TripAdvisor Travellers Choice Awards Voted Number 21 **Best Luxury Hotel in the UK** – 2014
- Visit Guernsey - **Gold Award** – 2014/2015/2016
- AA – **Five-Star rating** - Guernsey's first five star Hotel
- AA – **Two AA Rosettes** for dining



★★★★  
THE DUKE OF RICHMOND  
HOTEL



## | Awards, Accolades and Associations

- Condé Nast Traveler Readers' Choice Awards – Voted No. 20 in Top 30 Hotels in United Kingdom – 2020
- Condé Nast Traveler Readers' Choice Awards – Voted No. 9 in the Top 10 Hotels in the UK -2018
- U.S. News & World Report Best Hotels – Ranked No. 456 in England - 2018
- AA Awards - Awarded One Rosette for Cullinary Excellence – 2017
- C.I. Travel Group Hotel Awards – Voted Best 5 & 4 Star Hotel in Guernsey - 2017
- Awarded Bronze by Green Tourism – 2016
- Green Tourism Awards – Silver Level – 2016
- AA Awards – Awarded One Rosette for Cullinary Excellence – 2016
- TripAdvisor - Certificate of Excellence for Leopard Bar and Restaurant – 2016
- Entered in the TripAdvisor Hall of Fame for achieving the Certificate of excellence for five consecutive years. - 2015
- Sustainable Restaurant Association - Awarded One Star Sustainability Champion – 2014
- TripAdvisor - Certificate of Excellence – 2015
- TripAdvisor - Certificate of Excellence – 2014/2015/2016
- Visit Guernsey - Gold Award – 2014
- Visit Guernsey - Guernsey Taste Accreditation Gold Award – 2014
- AA – Four-Star rating

- Condé Nast Traveler Readers' Choice Awards - **Voted No. 8 in Top 15 Hotels in Florida** - 2020
- Condé Nast Traveler Readers Choice Awards - **Voted No. 7 in the Top 15 Hotels in Florida** - 2019
- U.S. News & World Report Best Hotels – **Ranked No. 6 in West Palm Beach** – 2018
- U.S. News & World Report Best Hotels – **Ranked No. 81 in Florida** – 2018
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 3 in the Top 15 Hotels in Florida** - 2017
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 9 Top Hotels in Florida** – 2014/2016
- Awarded the **Diner's Choice Award** by OpenTable - 2016
- Condé Nast Traveler Readers Choice Awards - **Voted No. 9 in the Top 20 Hotels in Florida** – 2015
- Entered in the **TripAdvisor Hall of Fame for achieving the Certificate of Excellence for the fifth consecutive year** - 2015
- AAA **Four-Diamond Award** – 2012/2013/2014/2015/2016/2017
- Condé Nast Traveler Readers' Choice Awards: **Best Hotels in Florida: Readers' Choice Awards Voted Number 9** 2014
- TripAdvisor - **Certificate of Excellence** - 2014/2015/2016
- Internationally rated as a **Four Star Hotel**
- Palm Beach Preservation Foundation - Recognised as a **Historical Landmark**
- Member of **Small Luxury Hotels of the World**
- Vanity Fair recognised the Leopard Lounge and Restaurant in the up-to-the-minute guide to the jet set's winter wonderland.
- Vogue Magazine Australia noted The Leopard Lounge in their guide to jet set getaways as a place where the rich and famous go to play

**“The epitome of civilized behaviour”– American Way**





THE LODGE

AT ASHFORD CASTLE



## | Awards, Accolades and Associations

- Condé Nast Traveler Readers' Choice Awards - **Voted No. 4 in Top 10 Hotels in Ireland** - 2020
- Georgina Campbell Awards – **Pet Friendly Destination of the Year** - 2020
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 6 in the Top 10 Hotels in Ireland** - 2019
- Irish Hotel Awards - **Boutique Hotel of the Year, Connacht** - 2019
- Irish Hotel Awards - **Romantic Hotel of the Year, Connacht** - 2019
- Irish Hotel Awards - **National Winner for Romantic Hotel of the Year** - 2019
- Condé Nast Traveler Readers' Choice Awards – **Voted No.3 in the Top 10 Hotels in Ireland** - 2018
- Irish Hotel Awards - **Hotel Restaurant of the Year** - 2018
- U.S. News & World Report Best Hotels – **Ranked No. 33 in Ireland** - 2018
- U.S. News & World Report Best Hotels – **Ranked No. 886 in Europe** - 2018
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 2 in the Top 10 Hotels in Ireland** - 2017
- Restaurant Association of Ireland Awards – **Wild's Restaurant Awarded Best Hotel Restaurant in Connaught** - 2017
- Irish Hotel Awards – **Voted Best Fine Dining Hotel of the Year** - 2017
- Irish Hotel Awards – **Voted Best Romantic Hotel of the Year** – 2017
- Named in the **John and Sally McKennas' Guide** - 2017
- TripAdvisor Travellers' Choice Awards – **Voted No. 25 Top Hotel in Ireland** - 2017
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 4 Top Hotels in the United Kingdom and Ireland** – 2016
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 4 in the Top Hotels in Europe** - 2016
- Condé Nast Travelers Readers' Choice Awards – **Voted No. 9 in The 50 Best Hotels in the World** - 2016
- Green Hospitality Ireland – **Bronze Award** - 2016
- Weddings Online – **Exclusive Venue of the Year** - 2016
- Restaurateurs Association of Ireland Awards – **Best Emerging Irish Cuisine** - 2016
- The Irish Accommodation Services Institute (ISAI) - **Gold Medal** – 2016
- Green Tourism Award – **Silver Level** – 2016
- TripAdvisor - **Certificate of Excellence for Wilde's at The Lodge** - 2016
- The Wedding Online Award – **Best Exclusive Venue** - 2015
- Green Hospitality Ireland – **Bronze Award** - 2015
- TripAdvisor - **Certificate of Excellence** – 2015



## | Awards, Accolades and Associations

- Sustainable Restaurant Association - **Food Made Good 2 Star Accreditation** - 2019
- Dorset Magazine Food, Drink & Farming Awards – **Chef of the Year - Robert Houngu** - 2019
- The Good Pub Guide – **Best County Dining Pub** – 2020
- Dorset Tourism Awards – **Responsible, Ethical and Sustainable Tourism, Bronze Award** – 2018
- Dorset Tourism Awards – **Tourism Pub of the Year, Gold Award** – 2018
- Dorset Magazine Food, Drink & Farming Awards – **Pub of the Year** - 2018
- Dorset Magazine Food, Drink & Farming Awards – **Chef of the Year Finalist – Robert Ndunga** - 2018
- South West Tourism Excellence Awards - **Tourism Pub of the Year, Silver Award** - 2018
- Telegraph Newspaper - **Listed in the Top 25 Dog Friendly Pubs** - 2018
- Telegraph Travel - **Listed as one of the 10 perfect Country Pubs with Rooms** - 2017
- **Awarded Best Country Dining Pub** in Good Pub Guide - 2017
- Condé Nast Traveler Readers' Choice Awards - **Voted No. 7 in the Top Hotels in the United Kingdom** - 2017
- **Ranked No.3** in The Sunday Times Top 100 Companies to Work For 2016
- The Times - **Voted No. 3 in the 30 Best Summer Pubs** - 2016/2017
- **Gold Winner** in the Taste of the West Awards - 2015/2016/2017
- **Gold Winner** of the Dorset Tourism Awards, Tourism Pub of the Year category - 2015/2016/2017
- Green Tourism – **Gold Level** - 2016
- TripAdvisor - **Certificate of Excellence** - 2015/2016/2017
- Awarded **Two Star Sustainability Champion** by the Sustainable Restaurant Association - 2014/2016
- Restaurant awarded an **AA Rosette**
- **Highly rated** in Alastair Sawday's 'Special Places to Stay' - 2016/2017/2018
- Included in **Michelin Guide** - 2014/2015/2016

- TripAdvisor - **Certificate of Excellence for Superior Service** – 2016
- TripAdvisor - **Certificate of Excellence for Bbar** -2016